

2920/102A
COMPUTER APPLICATIONS I (THEORY)
Paper 1
July 2021
Time: 2 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL
DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY

MODULE I

COMPUTER APPLICATIONS I (THEORY)

Paper 1

2 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of SIX questions.
Answer any FOUR questions in the answer booklet provided.
Candidates should answer the questions in English.*

This paper consists of 4 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

marks table
marks table

Name	marks
1	10
2	15
3	20

1. (a) Outline **three** types of user interfaces used in operating systems. (3 marks)
- (b) With the aid of **two** examples in each case, explain the following terms as used during relational database design:
- (i) **entity**: *number, text, or ordered*
- (ii) **attribute**. (4 marks)
- (c) Dorothy created a table in a database and selected the data type number for the field named marks in the design view. Outline **four** Field Size properties she could have selected for this data type. *validation rule, validation text, combobox, validation text* (4 marks)
- (d) Paul used the *Presenter View* option to present his research results using a presentation program. Outline **four** features that he could have used from this view. *slide show, rehearse timing, slide timing, rehearse* (4 marks)

2. (a) Explain the term **search engine** as used in the Internet, giving **two** examples. (3 marks)

(b) Describe each of the following types of operating systems:

(i) **single user single task**: *only one task*

(ii) **single user multitasking**: *many tasks* (4 marks)

(c) A student keyed in data in a worksheet created using a spreadsheet program. Explain **two** types of data types the student could have used in the worksheet. *values, formulae, formulae, labels* (4 marks)

(d) Naks Company intends to connect its computers to the Internet. Explain **two** internet requirements they need for this connectivity. *comm network, data transmission line* (4 marks)

3. (a) Outline **three** advantages an organization would derive from installing a network operating system. *sharing resource, communication, cost* (3 marks)
- (b) Peter applied each of the following keyboard keys combination in a word processing program:
- (i) **Ctrl + C**: *Copy*
- (ii) **Ctrl + Z**: *Cut*
- (iii) **Alt + F4**: *space*
- (iv) **Alt + Tab**: *space*
- State the output he got when each of them was applied. (4 marks)
- (c) Differentiate between a **footnote** and an **endnote** as used in a word processing document. *appear at the bottom of the page, appear at the end of the doc* (4 marks)
- (d) A publication designer inserted a picture on a brochure created using a desktop publishing application. Outline **four** ways he could manipulate the picture. *font wrap, master page, object colour, object position* (4 marks)

marks	Size
✓	number
✓	text
✓	memo
✓	letter
100%	no/no value

4. (a) Outline the function of each of the following elements of an e-mail window:
- (i) **header**: *show topic usually at the top of the mail*
- (ii) **message**: *help comm to complete*
- (iii) **signature**: *to assure that your e-mail is reliable / confidential* (3 marks)

(b) Describe each of the following features as applied in databases:

- (i) Sorting; *help to arrange data in either alphabetical order*
 (ii) Indexing. *help to put / not put index.* (4 marks)

(c) Figure 1 shows data tools used in a spreadsheet program. Use it to answer the question that follows.

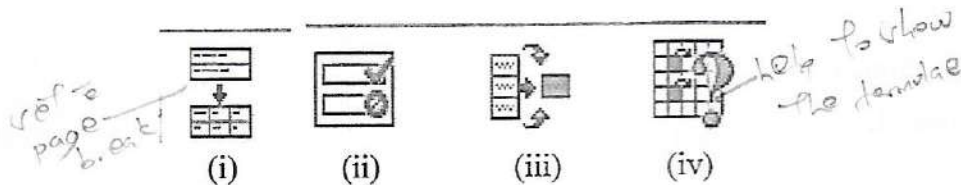


Figure 1

State the function of each of the tools labelled (i), (ii), (iii) and (iv). (4 marks)

(d) Terry intends to design a brochure for a soap manufacturing company using a desktop publishing program. Explain two types of margins she is likely to set. (4 marks)

5. (a) Outline the function of each of the following *View Adjustment* commands as used in a presentation program window:

- (i) New Window; *help to new black window*
 (ii) Arrange All;
 (iii) Move Splitters. (3 marks)

(b) Figure 2 shows projects evaluated by a company using a spreadsheet program. The company determines the status as *Accept* or *Reject* respectively for each project, if the Internal Rate of Return (IRR) is above the percentage in cell B6.

	A	B	C
1		IRR	Status
2	Project 1	13%	Accept
3	Project 2	9%	Reject
4	Project 3	7%	Reject
5	Project 4	15%	Accept
6		10%	

Figure 2

Write a formula that may have been used to generate the status in cell C2:C5. (4 marks)

(c) Distinguish between *slide tab* and *outline tab* as used in presentation programs. (4 marks)

- (d) With the aid of a sketch in each case, outline the results of applying the following transformations to the object labelled I in a desktop publishing program.



I

- (i) Left Rotation of 90° ;
 (ii) Flip Vertical. (4 marks)

6. (a) Outline the meaning of each of the following field properties as used in databases:

- (i) field size; *how the number to field put in doc*
 (ii) validation rule;
 (iii) validation text. (3 marks)

- (b) Ben applied timing transition effects on the slides he created using a presentation program. Outline **four** such effects he could have applied. (4 marks)

- (c) Explain **one** circumstance that would necessitate an organization to use each of the following data processing techniques:

- (i) batch processing; *large amount of data / similar data*
 (ii) online processing; *where time is critical* (4 marks)

- (d) Figure 3 is a section of a database table. Use it to answer the question that follows.

Student_ID	Student_Name	Semester	Age
1001	John	1 st	19
1002	Kate	2 nd	X
1003	Morgan	3 rd	24

(i)

Figure 3

- Explain the type of integrity constraints applied in (i) and (ii). (4 marks)

THIS IS THE LAST PRINTED PAGE.