

2428/103

COMMUNITY BASED ORGANIZATIONS,
CAPACITY BUILDING AND EMPOWERMENT

March/April 2025

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY
DEVELOPMENT

MODULE I

COMMUNITY BASED ORGANIZATIONS, CAPACITY BUILDING AND EMPOWERMENT

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of EIGHT questions in TWO sections; A and B.

Answer FIVE questions in the answer booklet provided as shown below:

any TWO questions from section A;

any TWO questions from section B;

any other ONE question from either section.

All questions carry equal marks.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A: COMMUNITY BASED ORGANIZATION

Answer at least TWO questions from this section.

1. (a) Explain five principles of the bureaucratic management theory. (10 marks)
(b) Highlight five benefits of organizing development activities in a society. (10 marks)
2. (a) Describe five types of organizational capacity building. (10 marks)
(b) Highlight five consequences of conflict in a community based organization. (10 marks)
3. (a) Explain each of the following sources of power:
 - (i) Legitimate power; (2 marks)
 - (ii) Coercive power; (2 marks)
 - (iii) Expert power; (2 marks)
 - (iv) Referent power; (2 marks)
 - (v) Reward power. (2 marks)
- (b) Analyse five benefits of an organizational culture. (10 marks)

4. (a) Explain five techniques of managing change in an organization. (10 marks)
(b) Highlight five ways of enhancing leadership in a community based organization. (10 marks)

SECTION B: CAPACITY BUILDING AND EMPOWERMENT

Answer at least TWO questions from this section.

5. (a) Highlight five challenges that may be encountered in capacity building and empowerment. (10 marks)
(b) Describe five indicators of capacity building and empowerment. (10 marks)
6. (a) Explain five benefits of networking in community empowerment. (10 marks)
(b) Highlight five factors to consider in choosing techniques for capacity building. (10 marks)
7. (a) Describe five stakeholders in community capacity building and empowerment. (12 marks)
(b) Explain five challenges that may be encountered in the establishment of leadership development programmes. (10 marks)
8. (a) Describe five benefits of organizational development. (10 marks)
(b) Explain five factors to consider when planning for training in capacity building. (10 marks)

THIS IS THE LAST PRINTED PAGE.