

2428/101

**SOCIAL WORK THEORY, PRACTICE
AND COMMUNITY DEVELOPMENT**

March/April 2025

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT

MODULE I

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of **EIGHT** questions in **TWO** sections; **A** and **B**.*

*Answer **FIVE** questions as shown below in the answer booklet provided:*

*any **TWO** questions from section **A**;*

*any **TWO** questions from section **B**;*

*any other **ONE** question from either section **A** or **B**.*

All questions carry equal marks.

Maximum marks for each part of a question are as indicated.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

**Candidates should check the question paper to ascertain that
all the pages are printed as indicated and that no questions are missing.**

SECTION A: SOCIAL WORK THEORY AND PRACTICE

Answer at least **TWO** questions from this section.

1. (a) Explain **four** P's of social work. *integrity* (8 marks)
(b) Outline **six** principles of social group work. *respect, honesty, transparency,* (12 marks)
2. (a) Outline **five** ethical responsibilities of social workers to clients. (10 marks)
(b) Explain **five** contents of a contract in social work process. (10 marks)
3. (a) Highlight **six** challenges of the social work profession in Kenya. (12 marks)
(b) Outline **four** benefits of social work in society. (8 marks)
4. (a) Highlight **six** benefits of effective management of social services in Kenya. (12 marks)
(b) Outline **four** differences between 'Functionalist Theory' and 'Conflict Theory' in social work. (8 marks)

SECTION B: COMMUNITY DEVELOPMENT

Answer at least **TWO** questions from this section.

5. (a) Outline **five** characteristics of a community. (10 marks)
- (b) Describe **five** steps in community development process. (10 marks)
6. (a) Outline **five** factors that influence adoption of an innovation in the diffusion of innovation model. (10 marks)
- (b) Explain **five** roles of a community development worker. (10 marks)
7. (a) Describe **five** ways of empowering a community. (10 marks)
- (b) Explain **five** reasons for collaboration in community development. (10 marks)
8. (a) Explain **five** roles of community leaders in sustaining development programs. (10 marks)
- (b) Highlight **five** ways in which county governments are involved in community development. (10 marks)

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5b) identifying the community problem.
- calling out the stakeholders for a decision making
- giving out possible solutions
- trying to give the best solutions
calling out the community members
Then a possible solution is given.

6b) - They acts as a communication link. ✓
They acts as a

- They help in decision making
- They help in problem solving at community levels

7b. Sustainability → by working together Communities can build together.
- shared resources → collaboration allows Communities to pool resources.
- Diverse perspective → bringing together individuals with different experiences.

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- Increased impact → collaborative efforts can multiply the impact of initiatives.
- social cohesion → collaboration foster belonging strengthening community bonds